



From the Green



Special points of interest:

- Make \$\$ with the Resident Referral Program Pg 2.
- We want to know what YOU think. Pg 2.
- Get to know your Leasing Staff. Pg 3.
- Resident VIP Program saves you money. Pg 3.

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Hello, Neighbor!

We're back with the eighth edition of your community newsletter, "From the Green". We hope you will find it to be a useful vehicle for connecting with us and with your neighbors here at Erie Station Village.

"From the Green" is published on a quarterly basis, and is intended to distribute the latest news, policy updates, seasonal advice and other interesting and relevant tidbits.

We encourage you

to participate, so please feel free to email us or call us with content suggestions. While we can't promise to include them all, this is your community and your newsletter, and we will do our

best to incorporate as many ideas as possible.

So find a comfortable spot, take a few minutes off from your hectic life, and enjoy!



Greetings From Your Maintenance Staff!

As pumpkins are being carved and the holiday season rapidly approaches we are encouraging all of our residents to decorate their apartments or townhouses to celebrate the time of year.

The community trash rooms are busier than ever. In order to keep things tidy, we ask that you please break down all card board boxes (including pizza boxes) and place them in the appropriate trash or recycling bin.

With the growing season coming to an end, outside water faucets throughout the community will be shut off to prepare for the winter freeze. During the month of October the maintenance staff will begin replacing furnace filters to keep your heat running to its full potential and reduce dust and allergens in the air.

In an effort to prepare for the first snowfall, we ask that you begin to store all hoses

and personal planters, as salt buckets will be placed in early November. If you notice that your salt supply is running low, please feel free to call the maintenance office and request a refill.

Finally, now that school is back in full swing and ice is on its way, it is extremely important that everyone driving though the complex slow down and be aware of their surroundings.

Have a safe and happy Fall!



Deal me in...

Just the FAQ's...

This section will appear regularly and highlight information which we find comes up frequently, from community policies to lease agreements to booking the Community Room.

“Do you pay referral fees if I have a friend who comes here because of my recommendation?”

YES!! We LOVE it when our residents bring friends and family members to Erie Station Vil-

lage!

We also encourage you to refer more than one, as the referral fees go UP with every new referral.

The fee schedule looks like this:

First: \$200

Second: \$300

Third: \$400

Fourth: \$500

Please be advised that the fee schedule resets each year, so if

you referred 4 people in 2010, and a fifth in January of 2011, the fee for the fifth person would go back to \$200 and the schedule would start again.

Referrals are considered earned once the person you've referred signs a lease and pays their first month's rent.

So help pick your neighbors and earn big bucks while you're doing it!!

WHAT'S NEW: Improving Your Quality of Life

For several years, the Erie Station Village Concierge has been dedicated to helping you make the most of your home and the community. This is true now more than ever, as we help kick off ESV's latest initiative.

The first component of this new program is to ask that you fill out a short questionnaire related to your experience at Erie Station Village. This tool was recently launched, and can be found online by visiting:

www.surveymonkey.com/s/Resident_Feedback_Survey

(when prompted, the password is *ranok*). Most of the questions simply ask you to rate various aspects of ESV's service; there is also space available for you to write comments related to your experiences. The entire survey should only take a few minutes to fill out, and to show our appreciation, you'll be given a **\$25 rent credit** when you submit your completed survey (*please note that only one survey per lease will be eligible for this incentive*).

The second component is a series of focus groups we will host in January and February. Involvement is entirely voluntary, but we appreciate those who are willing to participate, as ample, thoughtful feedback is necessary for the initiative to succeed. In the coming weeks, we will contact residents to request participation – we hope we can count on you to sign up.

We promise to:

- Respect your time and stick to the schedule (about an hour);
- Keep your responses confidential (comments will NOT be linked to specific residents when submitted to ESV management);
- Schedule focus groups at times and locations which best suit participants; and
- Provide refreshments and a token of appreciation for participation and feedback.

Most importantly, **we promise to listen carefully** to what you say and to let you know exactly how we are taking residents' feedback to heart in order to make Erie Station Village an even better home for everyone.

If you have any questions, or would like a hard copy of the resident survey, please call Monica at 244-2040 or e-mail:

ESVConcierge@gmail.com.

“We’re
Listening...”



A Few Words from Your Leasing Staff

The rental office is open 7 days a week and we are always here to help. Monday through Friday we are in the office from 9-5pm, and from 10-4pm on Saturdays and Sundays.

We thought we would take a moment to introduce (or re-introduce) ourselves!

April, the Leasing Administrator, has been with Konar Properties for 10 years and can help you with any questions you may have. April is in the office Monday thru Friday.

Renee is a Leasing Consultant and has been with Konar

for over 5 years and also works Monday thru Friday.

Julie and Mary are our weekend Leasing Consultants. One or both of them are here and eager to help you Saturdays and Sundays from 10-4pm.

Finally, Kelly is Konar's Sales Coach and visits us one or two days per week.

We were recently asked to fill out a short survey regarding our job satisfaction and the very first question asked what part of our job we enjoyed the most. Although we completed the surveys inde-



pendently, we all answered "Working with our residents." Please feel free to stop by anytime for a chat!

We have coffee available in the leasing office and you

are always welcome to come in and enjoy some quiet time in front of the fireplace, play cards with friends, or borrow a book from the Reading Library.



NEIGHBOR 2 NEIGHBOR: Resident ViP Discount Program

We appreciate that you chose to make your home here with us, so we have created the "Resident VIP Program" to say "thank you".

Over twenty local businesses have agreed to extend a courtesy discount to YOU, which you can take full advantage of for as long as you live here.

Here is the current list of participating vendors:

BAKERY

Maleks Bakery 461-1720
Genesee Bakery 244-5360

CAR REPAIR

Hoselton Chevrolet 586-7373
Clars Automotive 242-9950
Gates Automotive 247-3844
Gladstone Service 334-9914

CARPET AND UPHOLSTERY

Blue Collar Carpet 638-8733

COFFEE

Bagel Bin Café 461-4475
Coffee Connection 442-2180

CRAFTS

Yarn Boutique 413-1123

DRY CLEANERS

Thimble Tailoring and Dry Cleaning 244-7810
United Cleaners 334-7010

FLORISTS

Magic Garden Florist 359-0050

HAIR, NAILS AND SPA

A E Spa 461-4310
Fantastic Sams 244-2880
Nail Salon 244-6060
Nail Loft 444-0100
Pharaoh's Hairum 359-2249

HEALTH SERVICES

Advanced Family Chiropractic 473-0260
Midtown Athletic Club 461-2300
Pearl Vision (Mall) 424-5255

HOTELS

Hilton Homewood Suites 334-9150

ICE CREAM

Abbotts of 12 Corners 271-1980
Grannys Ice Cream

JEWELRY

Richards Fine Jewelry 242-8777

LIQUOR

Erie Station Fine Wines & Liquor 321-1316
Liberty Wine and liquor 271-0626

PIZZA

Barbeque and Pizza Too 334-3300
Great Northern 244-7437
Mr. Shoes Pizza 442-1000
Papa Johns Pizza 321-1100
Pizza Corner 334-0090
Pontillos Pizza 244-5800

RESTAURANTS

Bill Grays 424-2350
Island Fresh Cuisine 424-2150

For more information, please visit our website:

www.eriestation.net/vip.html

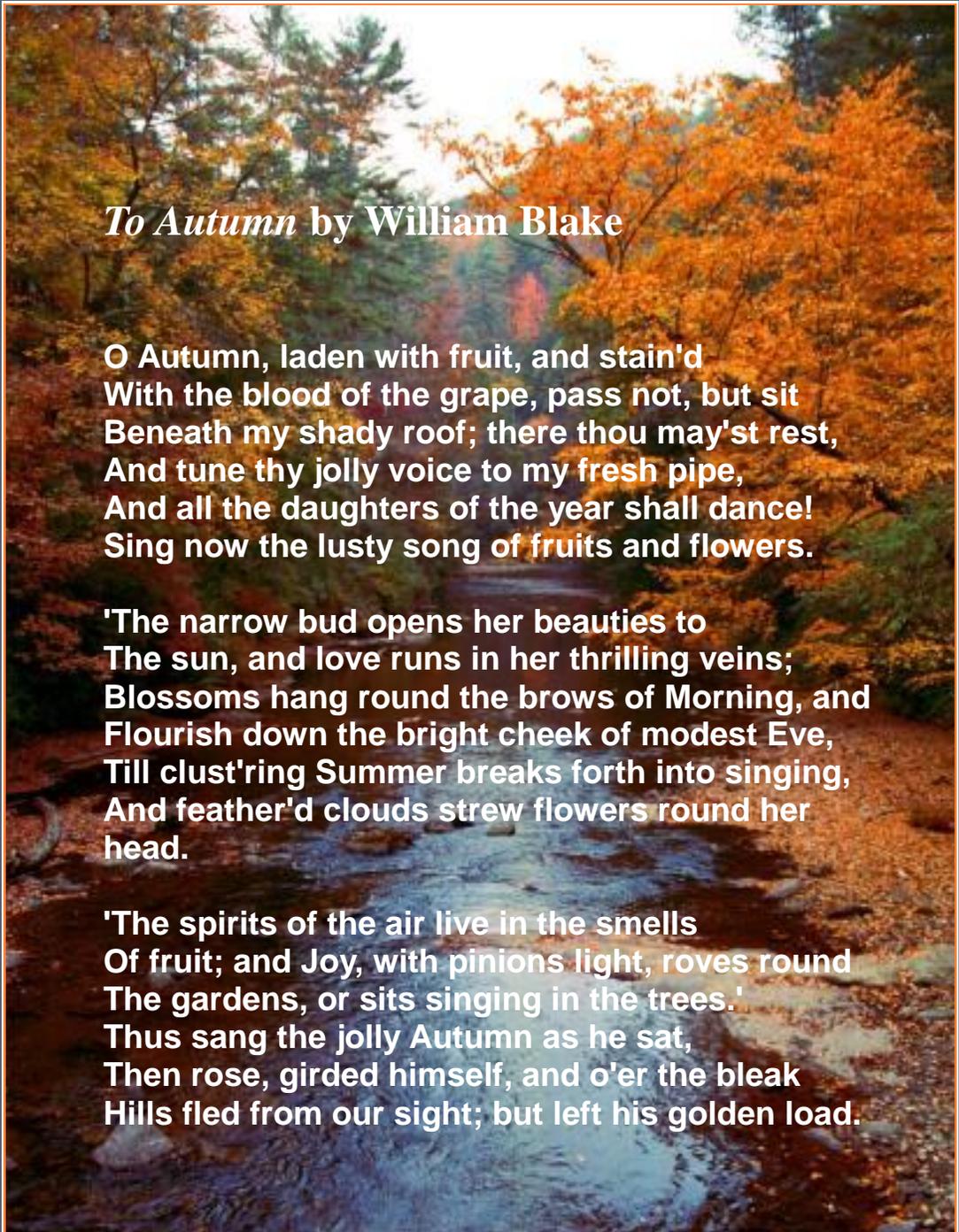
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To Autumn by William Blake

O Autumn, laden with fruit, and stain'd
With the blood of the grape, pass not, but sit
Beneath my shady roof; there thou may'st rest,
And tune thy jolly voice to my fresh pipe,
And all the daughters of the year shall dance!
Sing now the lusty song of fruits and flowers.

'The narrow bud opens her beauties to
The sun, and love runs in her thrilling veins;
Blossoms hang round the brows of Morning, and
Flourish down the bright cheek of modest Eve,
Till clust'ring Summer breaks forth into singing,
And feather'd clouds strew flowers round her
head.

'The spirits of the air live in the smells
Of fruit; and Joy, with pinions light, roves round
The gardens, or sits singing in the trees.'
Thus sang the jolly Autumn as he sat,
Then rose, girded himself, and o'er the bleak
Hills fled from our sight; but left his golden load.

ATTENTION SENIORS:

Beginning October 1st, our First Friday customer appreciation events continue with **Senior Coffee Day**.

Stop by the community room between 9:00am and 10:00am for coffee, donuts, and good conversation with your neighbors!